

TYRA WILSON

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PROFESSIONAL SUMMARY

Resourceful service professional experienced in leading teams, writing short-form creative pieces, and supporting collaborative environments that encourage creativity, inclusion and efficiency. Eager to join Tinhouse Publishing as an Editorial Intern to build professional relationships and begin a career in book publishing that focuses on highlighting often-marginalized voices. Passion for contemporary literature: including (but not limited to) literary fiction, poetry, young adult and middle grade fiction, and nonfiction, particularly written by Black and/or queer authors.

SKILLS

- Verbal and written communication
- MS Office
- Problem resolution
- Relationship development
- Organization
- Payment collection
- Beginner graphic design
- Project Management
- Supervision
- Customer service
- Team management
- Product upselling
- Strategic planning and execution

EDUCATION

Auburn University

Auburn, AL • 08/2019

Bachelor of Arts: Psychology

GPA: 3.6/4.00

- Graduated summa cum

WORK HISTORY

Auburn Oil Company Booksellers - Café Manager/Lead Bookseller

Auburn, AL • 10/2019 - Current

- Reading, reviewing, and recommending contemporary and classic literature to customers, fellow coworkers, and online via Goodreads.
- Sharing passion for authentic representation of queer indigenous and queer people of color (QIPOC) in literature.
- Ordering books that reflect diversity in culture, experience, and authorship for customers' reading pleasure.
- Crafting a consistent, empathetic, inclusive voice for Auburn Oil Company.
- Developing and refining a menu full of tea and coffee beverages named for a diverse array of authors to suit a range of flavor preferences.
- Establishing and maintaining cafe inventory systems by tracking supply usage and ordering materials as needed.
- Training baristas on coffee basics, extraction techniques, and drink recipes to boost confidence behind the espresso bar while maximizing team agility and performance.
- Delivering feedback to fellow staff members about their

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- Dean's List: Fall 2016, Spring 2017
- Minored in Women's Studies

performance and collaborating to create training that meets their professional development needs.

Starbucks Coffee Company - Shift Supervisor

Auburn, AL • 05/2018 - 09/2019

- Developed collaborative relationships with shift team by understanding and creating action plans to improve individual motivation, needs and concerns .
- Lead shift teams calmly with confidence during periods of high volume or unusual events to maintain operational standards and friendly customer service.
- Created a positive learning environment by providing clear, specific, timely and respectful coaching and feedback to partners on shift to ensure operational excellence and to improve partner performance.
- Maintained inventory standards by counting, tracking, and cataloguing supplies needed to keep the store running smoothly.

Mosaic Theater Company - Ensemble Lead

Auburn, AL • 05/2016 - 08/2019

- Collaborated with a small ensemble of fellow actors to create original performance art pieces concerning allyship, inclusion, social justice, and human rights for all.
- Engaged university organizations and local community groups through workshops based techniques from on Augusto Boal's Theater of the Oppressed.
- Studied and rehearsed roles from scripts to interpret, learn and memorize lines, cues and placements.
- Wrote several scripts for the Mosaic Theater Company that we later performed onstage at various events, workshops, and a performance art festival.

Black Student Union-Auburn University - Executive Vice President

Auburn, AL • 04/2017 - 04/2018

- Planning and conducting meetings for the Black Student Union, concerning current events and issues impacting Black students on the university, city, state and national levels.
- Collaborating with fellow members of Black Student Union's Executive Team to plan and host events

encouraging diversity, inclusion, and success of Black students attending this predominantly white institution.

- Coordinating with Auburn University provosts, vice presidents, and student activities boards to inform and improve university programs and policies on inclusion for Black students.